

MERGING...

FAMILY PLANNING & STD PROGRAMS



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OCDPH Vision

- Family Planning and STD client's will have *all* of their sexual health care needs met in one place
- Public Health will be able to increase program revenue through providing billable services

Reasons for Restructuring

- Client driven services
 - Comprehensive services
 - Increase Revenue
 - Duplication of Services
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Reasons for Restructuring

- Not Billing for Services in the STD clinic
 - Limited Services in the STD Clinic
 - Increase the Number of Title X Users
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To Do List

Step 1: Develop a Merger Timeline

FP/STD Merger Timeline			
Task	Start Date	Target Date	Complete Date
CDC Presentation of the QFP			4/25/2014
FP Med Advisory Sub Committee Meeting			5/15/2014
OCDPH develops QFP Outline	10/1/2014		4/13/2015
MDHHS Title X Guidelines Work Group	6/30/2014		12/4/2014
New CDC 2015 STD Treatment Guidelines			6/5/2015
QFP Reproductive Life Plan Protocol	9/15/2015	1/7/2016	1/14/2016
QFP Contraceptives Services Protocol	9/15/2015	1/7/2016	1/14/2016
QFP Preconception Services Protocol	7/28/2015	1/7/2016	1/14/2016
QFP Pregnancy Diagnosis Protocol	9/15/2015	1/7/2016	1/14/2016
QFP Achieving Pregnancy Protocol	9/15/2015	1/7/2016	1/14/2016
QFP Basic Infertility Services Protocol	9/15/2015	1/7/2016	1/14/2016
QFP Related Preventive Services Protocol	9/15/2015	1/7/2016	1/14/2016
QFP Gynecologic Services Protocol	9/15/2015	1/7/2016	1/14/2016
QFP Sexually Transmitted Disease Services Protocol	12/3/2015	2/4/2016	2/17/2016
Revise QFP Risk Assessment	12/3/2015	1/28/2016	2/22/2016
Develop Changes to FP tabs in Insight	9/15/2015	2/5/2016	4/11/2016
All Staff Complete the QFP Webinar Series	1/8/2016	2/8/2016	2/29/2016
Insight FP Module Changes Training	1/26/2016	3/1/2016	3/30/2016
Develop Client Forms to Match Insight Changes	2/1/2016	2/8/2016	2/29/2016
Scheduling Algorithm	1/5/2016	2/8/2016	4/14/2016
NP Male Services Training	TBD	TBD	TBD

To Do List

Step 2: Write the QFP Protocols



To Do List

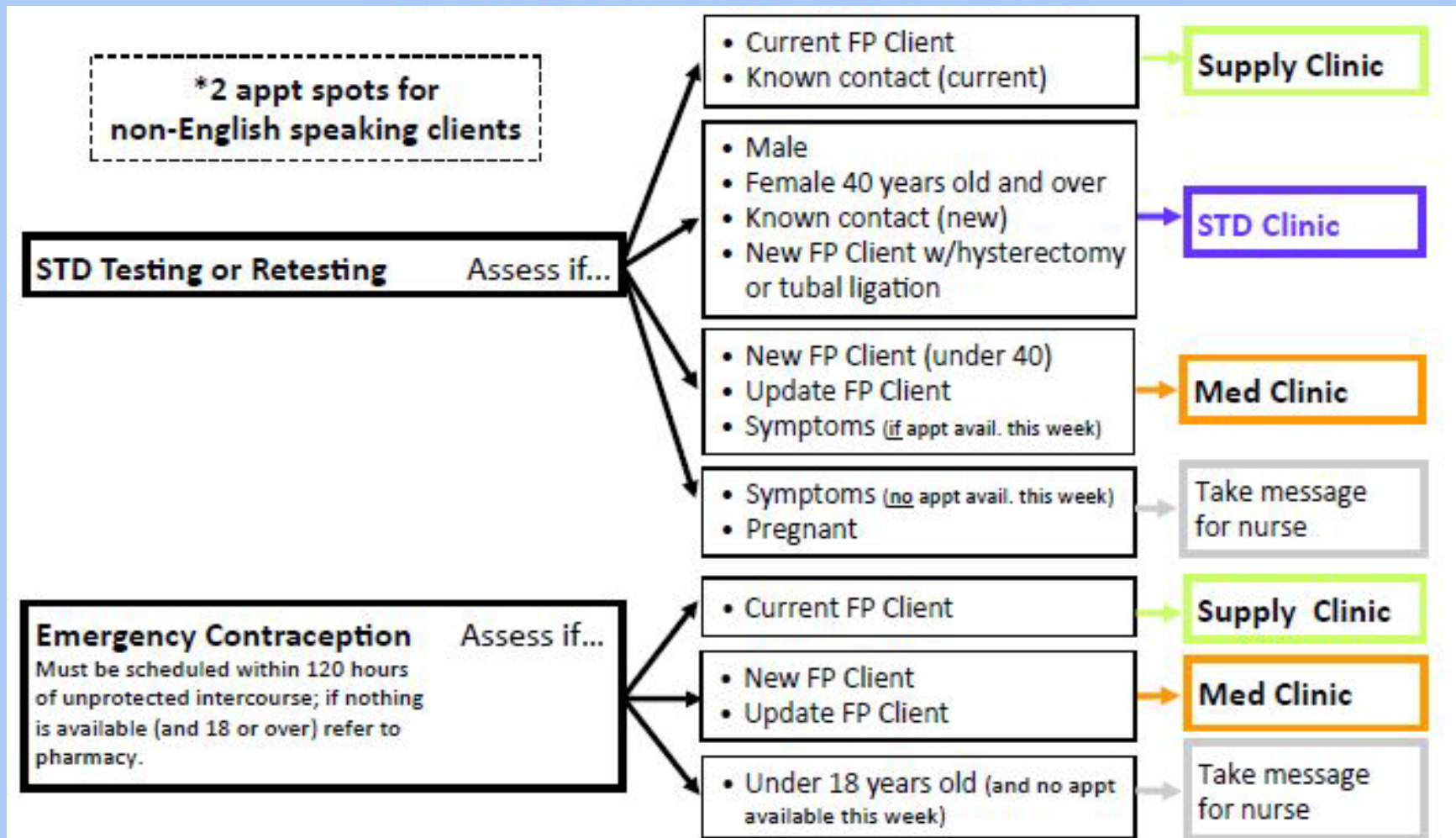
Step 3: Revise the EMR



Step 4: Staff Training on the
Protocols and EMR

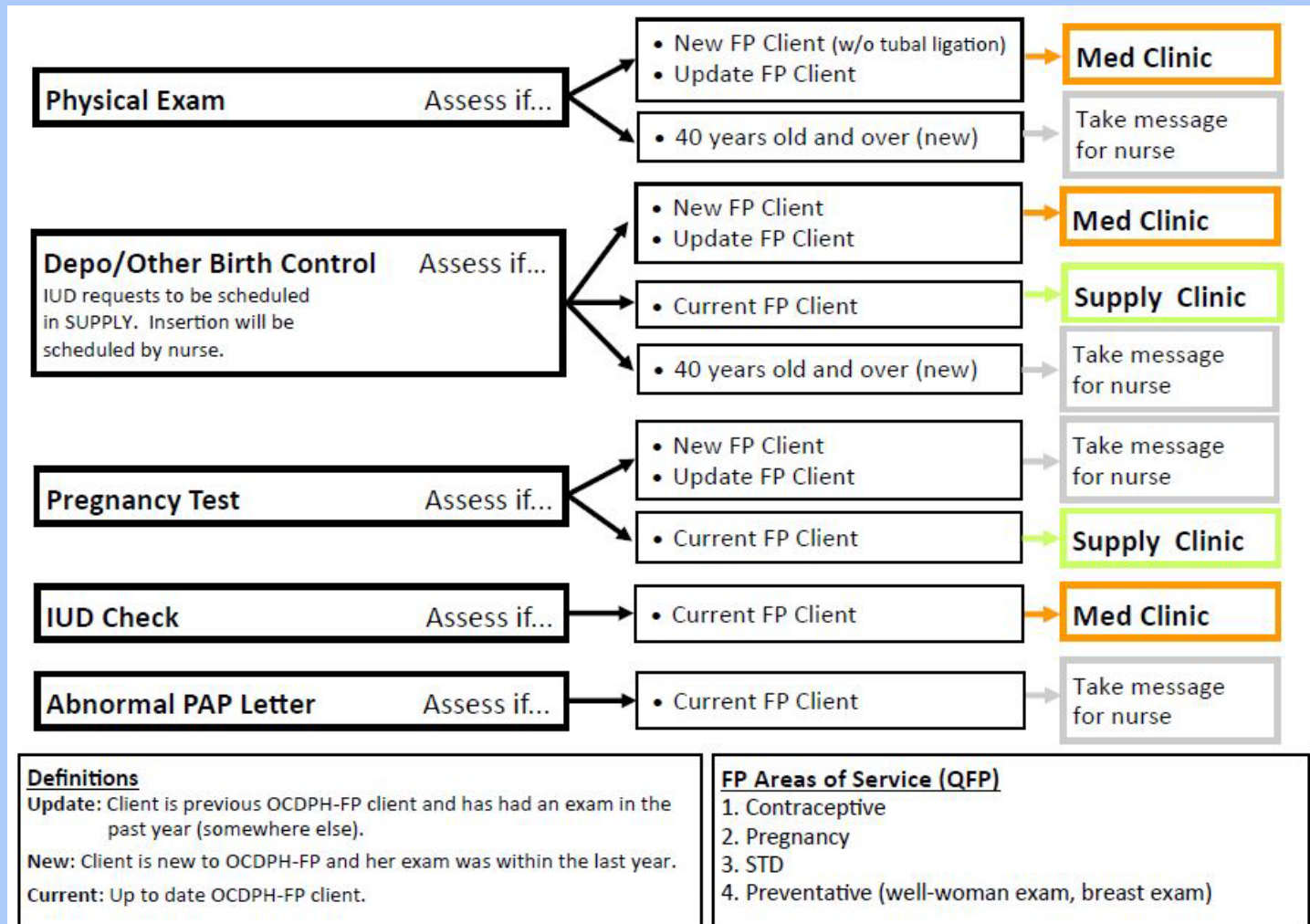
To Do List

Step 5: Develop a Scheduling Algorithm for our Clerical and Nursing Staff



To Do List

Step 5: Develop a Scheduling Algorithm for our Clerical and Nursing Staff




Challenges

- Staff buy in to the vision
 - Availability of staff to complete QFP protocols
 - Medical Leaves
 - Retirements
 - Resignations
 - EMR modules and Patient differentiations
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Successes

- Scheduling of clients to receive comprehensive services
 - De-duplication of service and staff time
 - Billing of services for clients
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Future...

- Tracking of revenue
 - Continual process of streamlining clients
 - Staffing
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Images

- <http://www.cdc.gov/reproductivehealth/unintendedpregnancy/qfp.htm>
- <https://studenthealth.ucsf.edu/sites/studenthealth.ucsf.edu/files/migrate/images/genderSymbolPostIts.jpg>