



MATERNAL INFANT HEALTH PROGRAM MIHP WEBINAR



FEBRUARY 16, 2017







Welcome and Opening Remarks

Manal M. Said, MSW

Manager, Maternal Health Unit

Michigan Department of Health and Human Services





AGENDA

Thursday, February 16, 2017 9 a.m.-12 p.m.

- Welcome and Opening Remarks
- MIHP Update
- Medicaid Services Administration Updates
- Baby Friendly Hospitals
- General Nutrition and Working with WIC
- Nutrition for Gestational Diabetes
- Q and A
- Closing Remarks









- Beneficiaries
- MIHP Team
 - -Staff
 - -Reviewers
- MIHP Providers
- Medicaid Policy
- Medicaid Managed Care
- Medicaid Health Plans
- Medical & other Providers
- MSU Institute for Health Policy





Welcome New MIHP Providers!

CRADLE CONNECTIONS, LLC

CRADLE ME CARE

DYNAMIC TEACHING

GRATEFUL HEARTS

iAMERICA

IT TAKES A VILLAGE

IMPACT COMMUNITY HEALTH

MOTHERS HELPING MOTHERS

MOTHERS IN NEED

P.R. KIDS

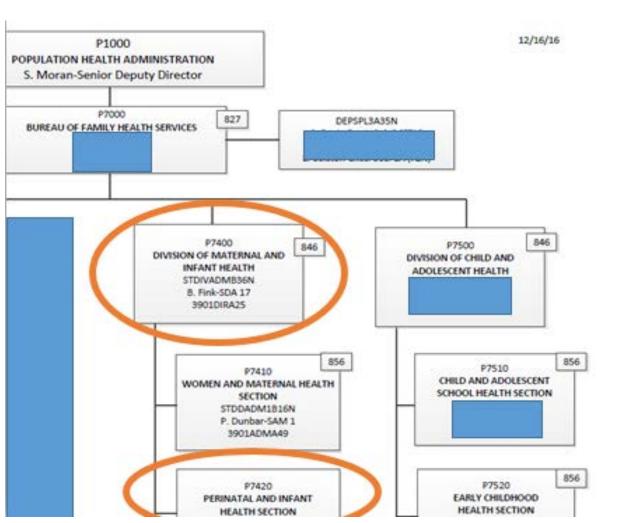
TRINITY MIHP







Creating Healthy People, Healthy Communities through HV



Effective November 21, 2016, Lynette accepted the position of Bureau Director of Family Health Services. She will provide administrative direction and oversight of the Division of Women, Infants and Children (WIC), Division of Immunization, the Division of Maternal and Infant Health, and the Division of Child and Adolescent Health. She will also serve as the Maternal Child Health Director for Michigan.

MDHHS Reorganization



Lynette Biery, PA-C, MS



Staff Positions at MDHHS

Welcome Back -- Cherie Ross-Jordan, MIHP Consultant

Alberta Griffin

Infant Mortality Reduction Consultant
MDHHS Maternal and Infant Health Division

Elizabeth Campbell BA, BSN, RN
Policy Specialist, Program Policy Division
MDHHS Medical Services Administration

Patrice Marklewitz
IT Support
DTMB Agency Services

MIHP Consultant Interviews scheduled





MIHP/ MHP Transition

<u>Changes in Benefit Administration of MIHP Services for</u> Individuals Enrolled in Medicaid Health Plans (MSA 16-33)

As of January 1, 2017 MIHP services provided to individuals enrolled in a Medicaid Health Plan (MHP) are now administered by the MHP. As a result of this change, all MIHP services provided to MHP enrollees are coordinated and reimbursed by the MHPs. MIHPs will need to contract with individual health plans to receive payment for services.



Save the Date.....

The Institute for Health Policy at Michigan State University is hosting a collaborative meeting for Maternal Infant Health Program (MIHP) Providers and Medicaid Health Plans

DATE:

Monday, March 20, 2016 1:00 – 4:00 p.m.

LOCATION:

Greater Lansing Association of Realtors 4039 Legacy Parkway Lansing, MI 48911

(registration details to follow)

Send Questions/ Comments to your MIHP Consultant









MIHP Operations Guide

- The *MIHP Operations Guide Summary of Revisions* effective Jan 1, 2017 is posted on the MIHP Website.
- This 4-page summary notes each significant change that has been made and gives the *Op Guide* page number where it is discussed.





Optional MIHP Forms

- The only optional form: *MIHP Referral Follow-Up Worksheet*.
 - You also have the option of using the *MIHP Contact Log* or a similar form of your own design, but you must use a contact log.
- If a form is optional, it is stated in the MIHP Operations Guide and forms instructions.





Two New Forms for Multiple Births

ASQ 3 & ASQ-SE 2 for Multiples (MIHP 520 Form)

- Required if you have Twins, Triplets, etc.
- Tracks ASQ-3 and ASQ:SE-2 Completion
- Placed in Billable Infant's Chart
- Copies may be made and placed in the Non-Billable Infant's Chart





Two New Forms for Multiple Births

Progress Note Not Billed (MIHP 2001 Form)

PVPN for Beneficiary whose Medicaid ID is not used to bill Blended Visits

- To Document numbered Interventions provided for any beneficiaries in the family who have an "open" risk identifier
- Blended visits
- Required if interventions are provided
- Use other visit information section of PVPN to record activity other than interventions
- Do not document these interventions on POC2 and Discharge Summary at this time
- Goes in billable beneficiary chart
- May be copied and included in non billed beneficiary chart



Procedure for Documenting Phone Contacts

- •Phone Referrals given to Clients must be Initially Documented on the Contact Log
- •At the Next PVPN Visit, Document the Previous Phone Referral from the Contact List on the PVPN in the Referral Section
- •All Referrals must be Noted on the Discharge Summary





MIHP "Referral" Definition

Continuous Quality Improvement (CQI) Project of Michigan's Home Visiting Initiative

- Plan-Do-Study-Act (PDSA) cycle
- Began as a way to define Maternal Depression Screening Referral for HV

A referral is considered to have occurred when program staff have identified a need and provided appropriate information to the client for additional services outside of the home visitation program.





MIHP "Referral" - Recommended Steps

- 1. Discuss the particular resource(s) with the client, so he/she clearly knows what to expect
- 2. Encourage the client to seek services from the resource(s)
- 3. Determine whether the client wants to seek services from the resource(s)
- 4. Provide specific information in writing about contacting the resource(s) due to limited English proficiency
- 5. Determine if the client needs assistance
- 6. Provide assistance in contacting the resource(s) as needed
- 7. If the client doesn't wish to receive services, ask about his/her reasons and, if appropriate, gently encourage him or her to think about it, explaining the potential benefits. Ensure that you revisit the referral at the next appropriate juncture. Some referrals may need to be revisited sooner than later
- 8. Document that a referral was made even if the client didn't accept the referral or take action
- 9. Ensure that the appropriate release of information forms have been signed



New Required Infant Mental Health Training-Now Posted on the MIHP Website!

Supporting Infant Parent Attachment

Kate Rosenblum PHD, IMH-E IV
Associate Professor
Director, Women & Infants Mental Health Program
Department of Psychiatry, University of Michigan



Required for all staff as of 3/1/17





Technical Difficulties with MIHP Application

The state IT Team continues to work diligently to identify and resolve technical difficulties MIHP providers are experiencing with the MIHP application







IT Updates

Domain/Risk Score for Infant Safety

• IT is aware that the domain/risk "Infant Safety" may have an initial score of "high;" however, intermittently the discharge summary will indicate there was "no risk" for infant safety. IT continues to work on a solution, contact your consultant if you encounter this issue.

Missing Medicaid Number

• IT is aware that some risk identifiers that initially had a Medicaid number are now missing the Medicaid number. This will prevent the provider from being able to locate or complete the discharge summary. IT continues to work on a solution, contact your consultant if you encounter this issue.

Duplicate Demographic

 When entering a risk identifier, some providers have received a prompt "duplicate demographic exists", IT continues to work on a solution, contact your consultant if you encounter this issue.



To Access MIHP Agency Data Reports From CHAMPS

- Login to MILogin and click on the CHAMPS application link. Acknowledge <u>Terms & Conditions</u>
- Select your CHAMPS user <u>Profile</u> (to view data reports you must have a CHAMPS profile with "Full Access"). "View only" access users cannot view data reports. Click Go.
- Once at the main CHAMPS screen click My Inbox . Click Archived Documents.
- Once at the <u>Archived Documents</u> screen select a <u>Document Type</u> from the drop-down list. Click Go.
- Narrow your results by selecting an item from the <u>Filter By</u> drop-down list. Enter criteria in the field(s).
 For date selections enter From and To date in a MM/DD/YYYY format. Click Go to see your search results. Columns with up and down arrows allow you to sort ascending or descending.
- To view a specific document from your search results, double-click on the <u>Document Name</u>. The document or a File Download window will appear. Click Open or Save for File Download.



^{*}Archived data reports for FY 2013/FY 2014 are available on MIHP File Transfer







CYCLE 6 Certification Reminders

- MIHP Authorization for Services
 - See the Procedure for Prior Approval on the MIHP Website
- Training Certificates Must be Provided as Requested for Certification Review
 - After October 1, 2016 ALL Training Certificates will be on the MPHI Portal
 - o Certificates for Training Prior to this Date, Contact Your Consultant
- Transportation Certification Criteria #54B
 - As of January 1, 2017 Charts with a Risk in the Transportation Domain do NOT Need to Name the Actual Transportation Provider - Transportation Interventions Continue to Apply





CYCLE 6 Certification Reminders

Provider Notification

- Entry into Program Documentation sent to <u>BOTH</u> Beneficiary's Health Plan and Medical Care Provider
- Entry Into Program if No Health Plan Documentation Sent to Medical Care Provider and then to Health Plan when Health Plan is Chosen
- Significant Change Documentation Only Sent to Medical Provider
- Discharge from Program Discharge from Program The only Documentation will be the Notice of Discharge Letter sent to <u>BOTH</u> Health Plan and Physician Office without D/C Summary





CYCLE 6 Certification Reminders

Indicator #56 – Discharge Summary

- Discharge Summaries do NOT Need to be sent to the Health Plan or the Provider – You are Only Required to Send the Letter
- To Improve Accuracy in Completion of Discharge Summaries
 - Discharge Summaries may Only be Completed Online
 - o Discharge Summary Worksheets are no Longer Available





CYCLE 6 Certification Reminders

Care Coordination and Chart Audits

- Agencies are Required to utilize a Standard Form, Checklist or other Tool to Document Program (Care Coordination) and Billing Chart Reviews. The Certification Chart Review Tool located on the MIHP Website may be used for this purpose.
- There is no MIHP Program Requirement for the number or percent of Records an MIHP agency is audited.







Resource Information



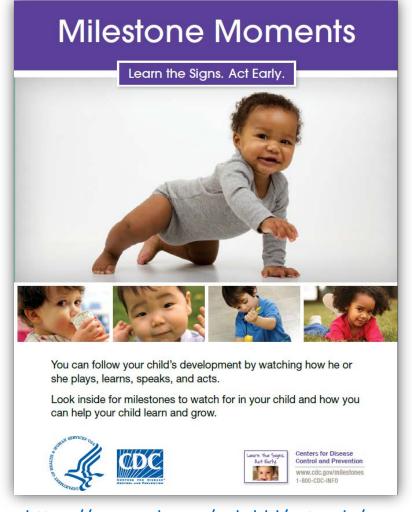


CDC Guide for Developmental Milestones

Learn the Signs. Act Early.

www.cdc.gov/milestones
1-800-CDC-INFO

To Order Hard Copies:
https://wwwn.cdc.gov/pubs/CDCInfo
OnDemand.aspx?ProgramID=1



https://www.cdc.gov/ncbddd/actearly/pdf/parents pdfs/milestonemomentseng508.pdf





Infant Safe Sleep Program

 The American Academy of Pediatrics (AAP) issued updated recommendations for a safe infant sleeping environment in October 2016. For a summary of the updated recommendations, please see the following link: http://www.aappublications.org/news/2016/10/24/SIDS102416

• The recommendations in their entirety can be accessed at: http://pediatrics.aappublications.org/content/early/2016/10/20/peds.2016-2938

• MDHHS will be hosting an *Infant Safe Sleep Conference* on September 14, 2017 at the Ann Arbor Ypsilanti Marriott.





Perinatal Oral Health Program

- In conjunction with WIC and the wichealth.org team, the perinatal oral health program has developed a perinatal and infant oral health module on www.wichealth.org
- This is available to be utilized by any WIC client completing educational requirements
- The module features information on appropriate oral health care during pregnancy, caries transmission, infant oral care and the age one dental visit
- There is an English and a Spanish version





Pertussis (Whooping Cough)

The MDHHS recommends Whooping Cough (Pertussis) vaccination.

For questions, contact your local health department or to view the recent MDHHS press release visit: http://www.michigan.gov/mdhhs/0,5885,7-339-73970 71692 71696-403196--,00.html

To learn more about visit Whooping Cough (Pertussis) in Michigan, visit: http://www.michigan.gov/mdhhs/0,5885,7-339-73971 4911 4914-240419--,00.html







Michigan Breast Feeding Network Promoting Breastfeeding

Mission Statement

The mission of the Michigan Breastfeeding Network (MIBFN) is to optimize state and community support of breastfeeding by leading collaborative actions for advocacy, education and coalition building.

Vision Statement

MIBFN envisions that state and local communities recognize breastfeeding and human milk as the norm for infant and young child feeding, and all families will live, work, and receive support in a breastfeeding-friendly culture.

http://mibreastfeeding.org/



Sign up on the website to receive email alerts:

Sign up for E-mail Alerts

http://mibreastfeeding.org/





Consider Joining the Michigan Breastfeeding Network





2017 Breastfeeding Webinar Series

- Each month, a clinical or community topic will be presented by a local breastfeeding expert
- Webinars are free of charge and open to the first 100 participants







2017 Breastfeeding Webinar -- Baby Café

- Mark your calendars for our next monthly breastfeeding webinar: Tuesday, February 21st from 1:00 p.m.-2:00 p.m. for a discussion on Baby Café
- Baby Café is an amazing, free resource for pregnant and breastfeeding mothers to get support from specially-trained staff and to share experiences with other moms

Community 1 CERP



http://www.indianaperinatal.org/?page=BF Webinars

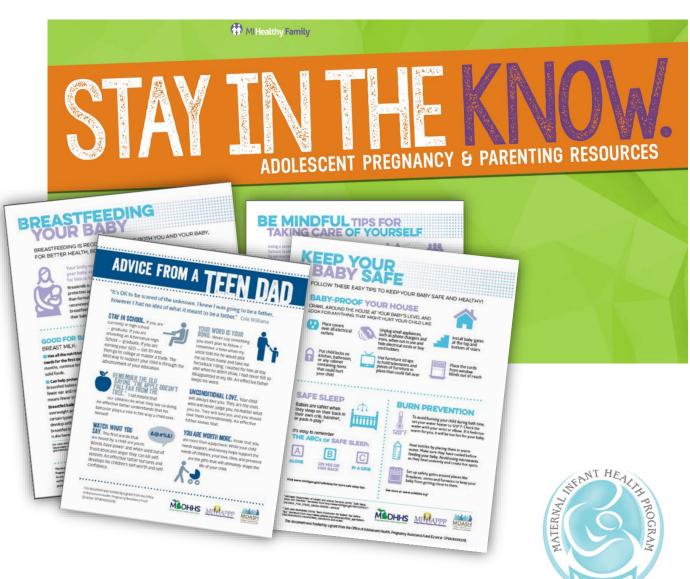
Registration: https://attendee.gotowebinar.com/register/1807040043505915905



MI Healthy Family Resources

www.MIHealthyFamily.org

- MI Healthy Family has developed several documents tailored to working with young parents.
- They are MDHHS publication approved and you're able to share and print freely.





MI Healthy Family

Project of the teen parent initiative from the Adolescent Health section

The website www.MIHealthyFamily.org has many helpful tips and resources for teen parents, their supportive adults and providers.







Help Dads to Support Moms and Breastfeeding

- Educate Dads about the important role that fathers play in the families we serve
- Help Dad to support Mom while she is breastfeeding

http://mchc.net/wpcontent/uploads/2015/01/4 DadsToolkit Breastfeeding Section.pdf



Help Dads to Support Moms and Breastfeeding



- Teaching Dad about the benefits of breastfeeding.
- Addressing Dad's concerns related to his partner breastfeeding.
- Encouraging Dad to support Mom during pregnancy.
- Supporting Dad to support Mom after pregnancy and while breastfeeding.

Did You Know?

Research tells us that support from her partner is an important factor in a woman's decision to breastfeed her baby! Since their support is so important, Dads (or Dads-to-be) should be educated on the benefits of breastfeeding.

1. Educate Dads about the Many Benefits of Breastfeeding

Dad may not have heard the many reasons to breastfeed. WIC staff can teach Dad about the benefits to his baby. You may want to talk about some of the following benefits:

- Breastfeeding stimulates brain growth. Mom's milk helps the baby's IQ reach full potential.
- It may mean fewer doctor visits. Mom's milk lowers the baby's risk of allergies, asthma and infections.
- Breastfeeding is less expensive than formula.
- It helps Mom stay calm and bond with the baby. The hormones produced while nursing help Mom relax.
- Breastfeeding helps Mom to lose the baby weight.
- It protects Mom against excessive bleeding after delivery, delays the return of her period, and lowers her risk of cancer.

"Getting started breastfeeding and keeping it up for the first year of the baby's life - as the American Academy of Pediatrics recommends - is so much easier when the new mother and father act as a team, encouraging each other and helping each other to be supportive, involved parents, nursing experts agree. First-time parents, especially, need to remember that they need to work together to learn how to become good parents...A new mother is just as scared as the father is of doing the wrong thing.

Confidence comes with spending time with the baby ... and with practice."

-"Breastfeeding: How Can Dad Help?" by Robina Riccitiello





Michigan Tobacco Quit Line

- 24 hours a day
- Callers leave message-returned within 2 business days
- Information and referrals
- Telephone coaching for MI residents with Medicare, Medicaid, County Health Insurance Plans, Veteran's insurance and uninsured
- 8 weeks of free medication (nicotine patch, gum, lozenges) for qualified enrollees
- Order posters, wallet cards and flyers at https://michigan.quitlogix.org/



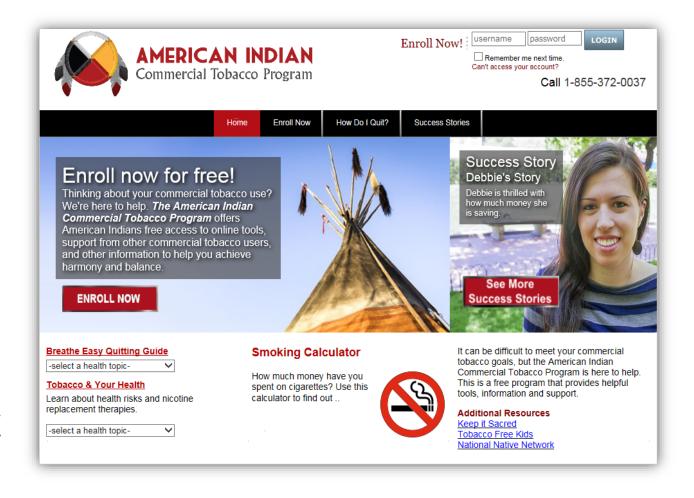
Spanish and Arabic language options available





American Indian Commercial Tobacco Program - Quit Line

- Every day from 10:30 a.m. 5:30 p.m. Mountain Standard Time
- Information and referrals
- Free access to online tools
- Support from other commercial tobacco users
- Free nicotine patches, gum, and lozenges for qualified enrollees
- For helpful tools, information and support:
- https://americanindian.quitlogix.org/



Phone: 855-372-0037



Resource Guide to Trauma-Informed

Human Services

- Visit this site to discover concept papers, discussion questions, examples, and frameworks.
- Taken together they provide an introduction to the topic of trauma, a discussion of why understanding and addressing trauma is important for human services programs, and "road maps" to find relevant resources.

https://www.acf.hhs.gov/trauma-toolkit



Those who have worked together to develop the resources at this website, which was released in January 2017:

- The Administration for Children and Families
- The Substance Abuse and Mental Health Services Administrations
- The Administration for Community Living
- The Offices of the Assistant Secretary for Health
- The Assistant Secretary for Planning and Evaluation:







Upcoming Training & Events





MIHP Coordinator Trainings May 2017 and October 2017

Now Open! To Register: https://events.mphi.org/mihp/

May 2017 MIHP Coordinator Trainings

Tuesday	May 09, 2017	Crown Plaza	Grand Rapids
Thursday	May 11, 2017	Somerset Inn	Troy
Tuesday	May 16, 2017	Otsego Club and Resort	Gaylord
Thursday	May 18, 2017	Hampton Inn	Marquette

October 2017 MIHP Coordinator Trainings

Wednesday	October 18, 2017	GVSU Eberhard Center	Grand Rapids
Thursday	October 19, 2017	Embassy Suites	Livonia
Tuesday	October 24, 2017	Hotel Indigo	Traverse City
Thursday	October 26, 2017	Hampton Inn	Marquette



SAVE THE DATE: 2017 Michigan WIC Training and Educational Conference

April 18 - 19, 2017 Grand Traverse Resort & Spa Registration Deadline March 20, 2017

Register at: https://events.mphi.org/

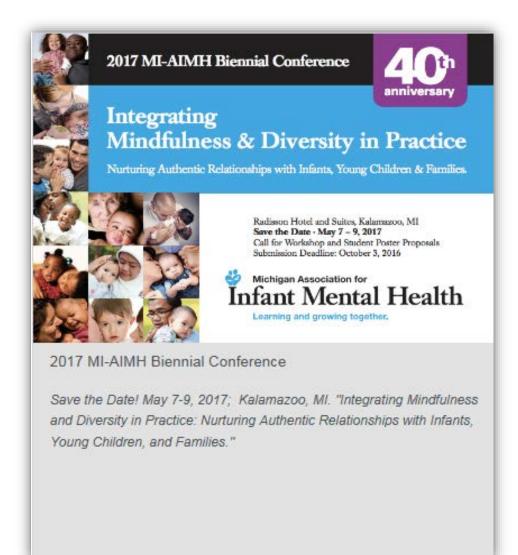






SAVE THE DATE: 2017 MI-AIMH Biennial Conference

- May 7-9 2017
- Kalamazoo MI
- Integrating Mindfulness& Diversity in Practice







Save the Date: 2017 Michigan Clinical Nursing Conference for HIV and STD Care

May 18-19, 2017

Bavarian Inn Lodge Frankenmuth MI

Register at: https://events.mphi.org/







2017 Michigan Home Visiting Conference -- Home is Where OUR Heart Is

Save the Date!

August 1-3, 2017

Amway Grand Plaza Hotel Grand Rapids

August 1 - Model Day 1-5 PM

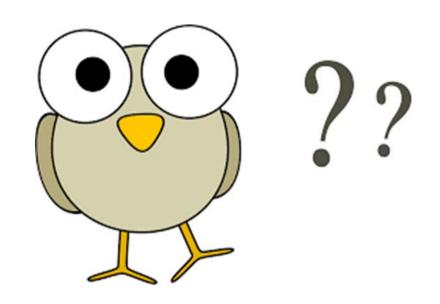
August 1 is "Model Day" – we'll meet with MIHP colleagues only.

MIHP agencies are not required to participate in this conference, but it always gets rave reviews.

August 2 & 3 Full Conference

Registration will open this Spring!







MIHP QI Coordinator

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