

OPERATIONAL ROUNDTABLE

PART I



INDIVIDUAL PROVIDER ISSUES

- **RMTS RESPONSES**
 - **TIMELINESS**
 - **ACCURACY/CLARITY**
- **THERAPY NOTES**

BILLER/ISD RELATIONSHIP

- **CHANGES**
 - **CURRENT BILLER TO NEW BILLER**
 - **CURRENT BILLER TO SELF-BILLING**
 - **SELF-BILLING TO NEW BILLER**
- **QUESTIONS TO ASK**
 - **CURRENT BILLER**
 - **NEW BILLER**

QUALITY ASSURANCE PROGRAM

- **WHAT WORKS?**
- **WHAT NEEDS TO CHANGE?**