# EARLY INTERVENTION SERVICES (EIS)

**Annual Training** 

## TRAINING OVERVIEW

Objectives

EIS – A Core Service Category

National HIV AIDS Strategy (NHAS) 2022-2025

Components of EIS

EIS Agencies in Michigan

Michigan Standards: EIS

Eligibility for Ryan White Services (#14-01)

**EIS Staff Roles** 

Competencies for EIS Staff

Consumer Documentation

**CAREWare Information** 

Summary

#### **OBJECTIVES**

Participants will gain an understanding of EIS as a core medical service category under the Ryan White program in Michigan

Participants will learn how EIS assists consumers who are newly diagnosed with HIV, out of care and/or returning to care to navigate the care continuum

## EIS - A CORE MEDICAL SERVICE CATEGORY

- Michigan receives funding for <u>Ryan White services</u> through the Health Resources and Services Administration (HRSA)
- EIS activities are conducted to increase a consumers awareness of their HIV status and to facilitate access to HIV care and treatment services
- EIS utilizes four components that include identification of consumers at points of entry and access and provision of services
  - HIV testing,
  - referral services,
  - health literacy and education and
  - linkage to care as a bridge to HIV medical care, medication access and treatment adherence

#### NATIONAL HIV/AIDS STRATEGY (NHAS) 2022-2025



#### Goal 1

Prevent New HIV Infections



#### Goal 2

Improve HIV-Related Health Outcomes or People with HIV



#### Goal 3

Reduce HIV-Related Disparities and Health Inequities



#### Goal 4

Achieve Integrated, Coordinated Efforts That Address the HIV Epidemic Among All Partners

#### **COMPONENTS OF EIS**

EIS includes identification of consumers at points of entry and access to services and provision of:



HIV TESTING AND TARGETED COUNSELING



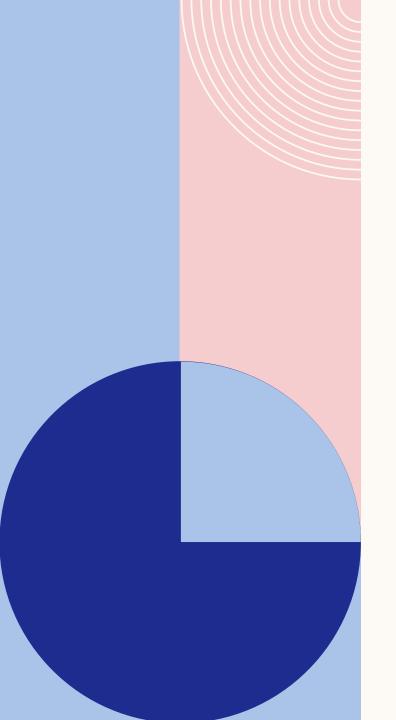
REFERRAL SERVICES



LINKAGE TO CARE



HEALTH
EDUCATION
AND LITERACY



## HIV TESTING AND TARGETED COUNSELING



- ☐ Use to help the unaware learn about their HIV status and receive referrals to Prevention services and linkage to HIV care and treatment services
- ☐ Must be coordinated with other testing programs
- ☐ Cannot duplicate efforts paid by other funds

#### REFERRAL SERVICES

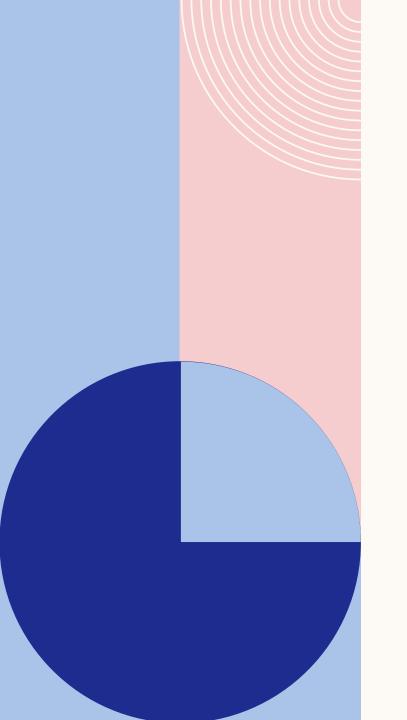


- Linking consumers to key points of entry to create connections between services
- Assessment of immediate needs, attitude, knowledge, behaviors and/or beliefs regarding HIV treatment and care
- ☐ Cross-agency relationships/collaborations and partnerships

#### LINKAGE TO CARE



- ☐ Assisting with addressing barriers to care
- ☐ Linkage to Medical Provider
- ☐ Preparing consumers transition into Case Management services
- ☐ Treatment and Medication Adherence

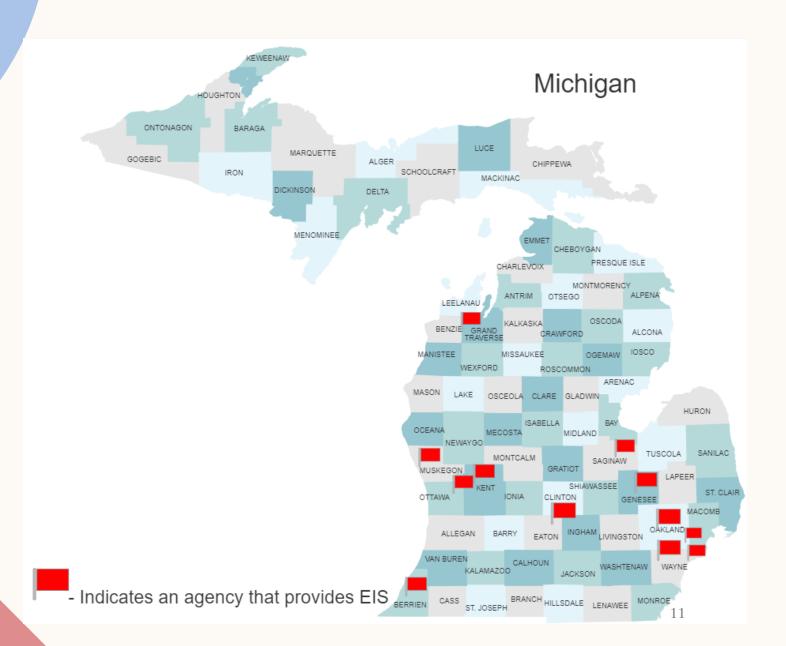


## HEALTH EDUCATION AND LITERACY



- Ensuring consumers understand the importance of HIV medication and treatment adherence
- ☐ Educating consumers on basic HIV knowledge/HIV 101
- ☐ Preparing consumers for self advocacy
- ☐ Providing tools for consumers to assist with navigating resources and their HIV diagnosis
- ☐ Navigating the HIV System of Care

#### AGENCIES IN MICHIGAN PROVIDING EIS



#### **MICHIGAN STANDARDS: EIS**

#### STAFF REQUIREMENTS

#### ASSESSMENT OF NEEDS

#### LINKAGE TO MEDICAL CARE

#### HEALTH EDUCATION

**DISCHARGE** 

- Staff must complete HIV counseling testing and referral (CTR) and EIS training within 1 year of hire.
- Five relevant professional development trainings must be completed every contract year.

Assessment must include:

- Barriers to medical care
- Psychosocial needs
- Health education, risk reduction and health literacy needs

Link consumers to medical and support services:

- Health insurance
- HIV Care Appointments
- AIDS Drug Assistance Program (ADAP)
- Supportive Services
   Identified by Assessment
   of Needs
- Releases of Information for Medical Care, Nutritional/Mental Health Providers

Must offer ongoing education:

- HIV 101
- Medication and Treatment Adherence
- Available Resources
- Navigating the HIV
   System of Care

- Maximum of 6 months to facilitate linkage to care.
- Ensure consumer has a discharge plan with connections to resources.

#### EIS DISCHARGE

- ☐ The EIS staff may work with consumers for a maximum of 6 months to facilitate linkage to care
- ☐ The timeframe may be extended with supervisor approval
- ☐ Documentation in consumer record in CAREWare of reasons for discharge
- ☐ Must ensure a consumer centered discharge plan

## REASONS FOR DISCHARGE

- ☐ Completion of services
- ☐ Consumer or legal guardian request
- ☐ Consumer death
- ☐ Verification of HIV Status or eligibility not obtained within 30 days
- ☐ Relocation of consumer outside of agency service area
- ☐ Consumer prefers to transfer to another service provider
- ☐ Consumer needs are more appropriately addressed through a different provider
- ☐ Inability to contact the consumer for more than 90 days

# ELIGIBILITY FOR RYAN WHITE SERVICES (#14-01)

Proof/Documentation of HIV positive status/diagnosis

Must reside in the state of Michigan

Must have an income ≤ 500% of the most current Federal Poverty Level

Must be underinsured or uninsured for applicable Ryan White services that are reimbursable through third party payers

Immigration status is irrelevant for the purposes of eligibility for Ryan White services. MDHHS sub-recipients should not share immigration status with immigration.

#### **EIS STAFF ROLES**



#### **DEVELOP**

Consumer centered goals to address needs/barriers



#### **ACT**

As a liaison between consumers and community resources



#### **MAINTAIN**

Knowledge of HIV and community resources



#### **EDUCATE**

Consumers on how to advocate for themselves



#### **ADHERE**

To organizational, state & federal policies and procedures



#### **SET**

Professional boundaries

#### COMPETENCIES FOR EIS STAFF

Communication Skills

Critical Thinking Skills

Interpersonal Skills

Organizational Skills

Self Care Skills

#### **CONSUMER DOCUMENTATION**

INTAKE

ASSESSMENT OF NEEDS

**CONSENTS** 

PROTECT RECORDS

**DISCHARGE** 

- Complete within 5 business days of initial contact
- Intake form should include the required elements in the Ryan White Service Program Report (RSR)

Assessment must include:

- Barriers to medical care
- Psychosocial needs
- Health education, risk reduction and health literacy needs

Complete within 30 days of intake or initial assessment

- Consent to Serve
- Rights and Responsibilities
- Confidentiality agreements
- Grievance Procedures
- Release of Information
- Service Plan of Care

Maintain files in a secure location

- Recording in CAREWare
- Secure technology

- Maximum of 6 months to facilitate linkage to care
- Discharge plan with connections to resources
- Consumer or legal guardian request
- Death and/or relocation
- Eligibility not obtained within 30 days
- Needs addressed by a different provider
- Inability to contact for more than 90 days

### CAREWARE INFORMATION

For questions regarding documenting in CAREWare, you may contact the team via SHOARS for access to the system or technical assistance regarding usage of the system.

#### **SUMMARY**

- ☐ EIS includes four components HIV testing, referral services, health literacy and education and linkage to care
- ☐ Medication adherence and linkage to medical care is vital for consumers with an HIV diagnosis
- ☐ Be the voice for the consumer yet empower them to have their own!
- ☐ Document all interactions in CAREWare
- ☐ Ryan White funds are used as a payer of last resort

#### **THANK YOU**

For more information about the EIS program please visit Michigan.gov/SHOARS to submit a technical assistance request.